

Figure 1

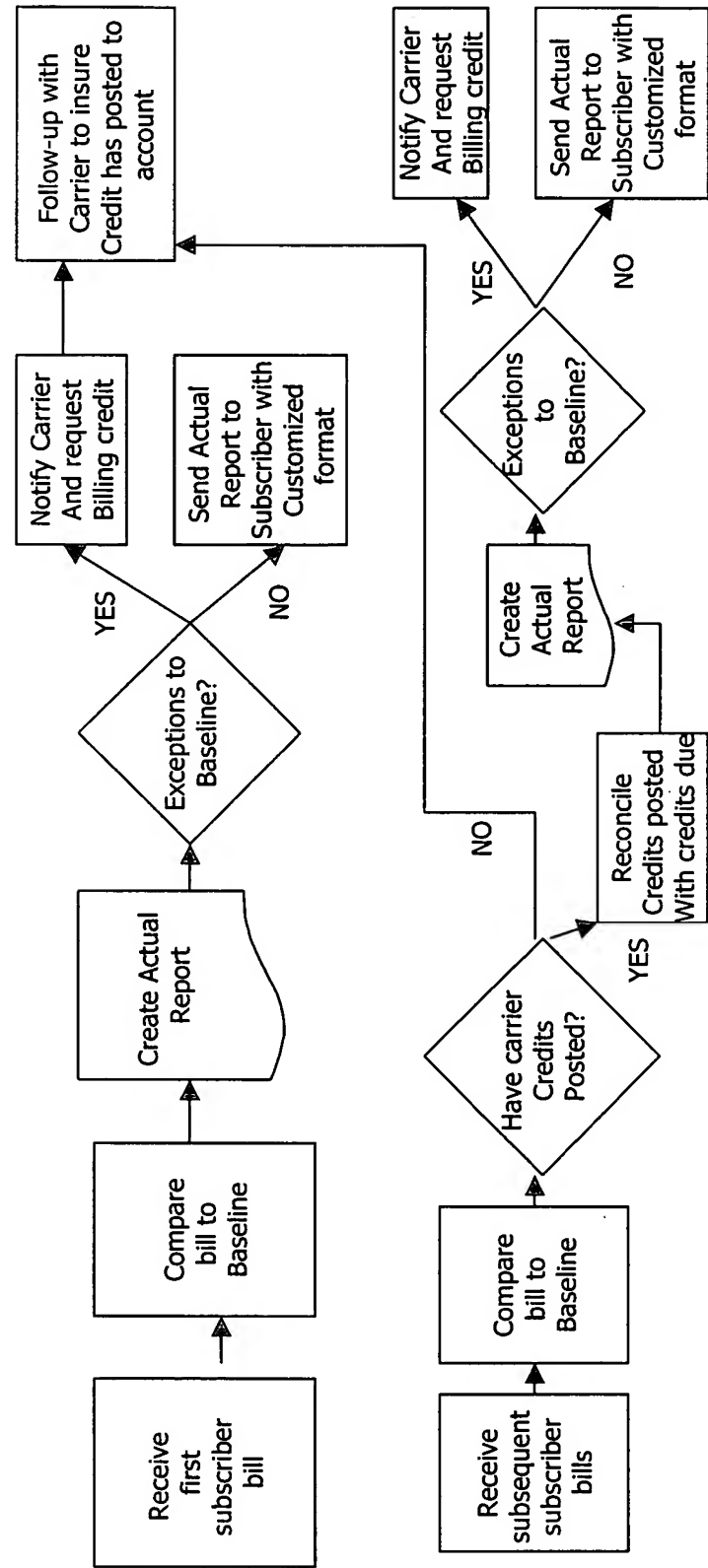


Figure 2

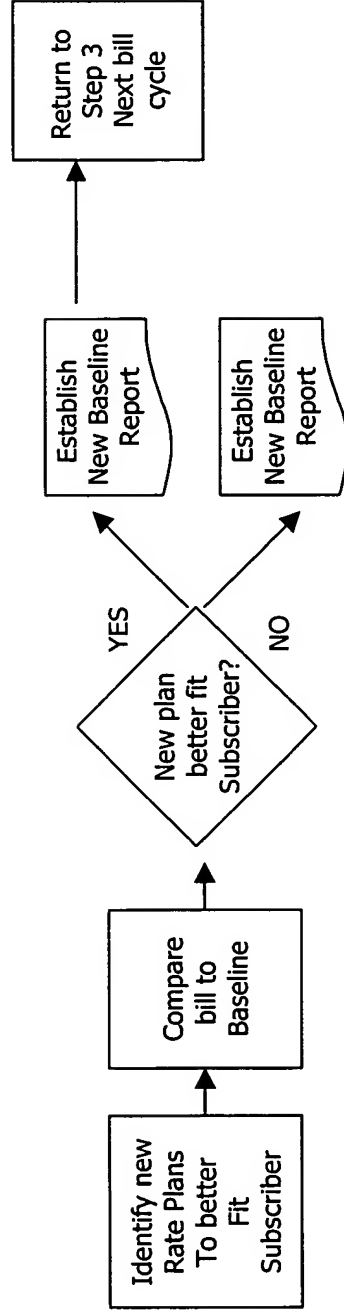
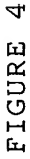


Figure 3



Overall Carrier One credit
Overall CarrierTwo credit

Action Items

Current month credit:

Past Due credit:

Total Credit needed:

Service Changes:

Comments:

Incorrect Billing for Nexta online Credit requested with carrier

Cellular minutes
were on this
bill. Do you
want to
retract cellular
on this subject?

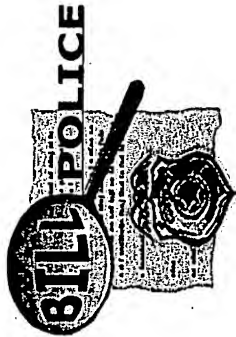
***** CONFIDENTIAL AND PROPRIETARY *****

四、五、六、七

	19.80	19.80	19.80
1	1	1	1
2	2	2	2
3	3	3	3
4	4	4	4
5	5	5	5
6	6	6	6
7	7	7	7
8	8	8	8
9	9	9	9
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12	12	12	12
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92	92	92	92
93	93	93	93
94	94	94	94
95	95	95	95
96	96	96	96
97	97	97	97
98	98	98	98
99	99	99	99
100	100	100	100

user is receiving a large amount of text paging. Do you want to add text paging

FIGURE 5



ABC Company	Total		Total		Total	
	BASELINE	ACTUAL	PRIOR	SAVINGS	TOTAL	SAVINGS
Access fees	\$ 1,524.75	\$ 1,524.75	\$ 1,561.99	\$ 37.24		
Cellular Minutes Used						
Cellular Minutes Included	7,017	7,303	7,017	(286)		
N/W minutes used	10,100	11,100	11,400	300		
N/W minutes Included						
Intercompany minutes used	8,590	7,951	8,590	639		
Intercompany minutes Included	280,000	280,000	280,000	-		
Cost of local use	\$ -	\$ 0.25	\$ -	(0.25)		
Roaming fees	\$ -	\$ -	\$ -	\$ -		
Toll Charges	\$ -	\$ -	\$ 257.84	\$ 257.84		
Additional charges	\$ -	\$ -	\$ -	\$ -		
Group Calling	\$ -	\$ 19.80	\$ -	\$ (19.80)		
Voice mail	\$ -	\$ -	\$ 42.00	\$ 42.00		
Numeric Paging	\$ -	\$ -	\$ -	\$ -		
Text Paging	\$ -	\$ 6.30	\$ -	\$ (6.30)		
Caller ID	\$ -	\$ -	\$ 36.00	\$ 36.00		
Call forwarding	\$ -	\$ -	\$ -	\$ -		
3-way calling	\$ -	\$ -	\$ -	\$ -		
Detailed Billing	\$ -	\$ -	\$ -	\$ -		
Insurance	\$ 110.60	\$ 110.60	\$ -	\$ (110.60)		
Interconnect Fees	\$ -	\$ -	\$ -	\$ -		
Directory Assistance	\$ -	\$ 1.19	\$ 9.30	\$ 8.11		
Activation Fee	\$ -	\$ -	\$ -	\$ -		
Credit Received	\$ -	\$ (78.34)	\$ -	\$ 78.34		
Access fee credit	\$ -	\$ -	\$ 132.35	\$ 132.35		
Additional Charges and Credits	\$ -	\$ 32.20	\$ -	\$ (32.20)		
Taxes	\$ -	\$ 184.68	\$ -	\$ (184.68)		
Total bill	\$ 1,635.35	\$ 1,801.43	\$ 2,039.48	\$ 238.05		
to pay with taxes		(PAY)				
Minus Taxes (original projection)	\$ 1,635.35	\$ 1,616.75	\$ 2,039.48	\$ 422.73		
				\$ 5,072.76		

Running Total Savings	
Savings Month 1	\$ 385.75
Savings Month 2	\$ 221.56
Savings Month 3	\$ 434.84
Savings Month 4	\$ 420.12
Savings Month 5	\$ 648.11
Savings Month 6	\$ 422.73
Savings Month 7	
Savings Month 8	
Savings Month 9	
Savings Month 10	
Savings Month 11	
Savings Month 12	
Savings Month 13	
TOTAL	\$ 2,533.11

Overall Carrier One credit \$ 19.80

Overall Carrier Two credit \$ 19.80

TOTAL CREDITS DUE \$ 19.80